uonews

Universal Orlando Resort™ Team Member Newsletter

August 7 - 20, 2017

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Rock the Universe Information and Details

TSAT Survey **Ends August 11**

Workplace Giving Returns September 8

Annual Passholder Appreciation August 14 - September 30

FLORIDA'S BIGGEST CHRISTIAN MUSIC FESTIVAL • SEPT 8 & 9 • 4PM TO 1AM

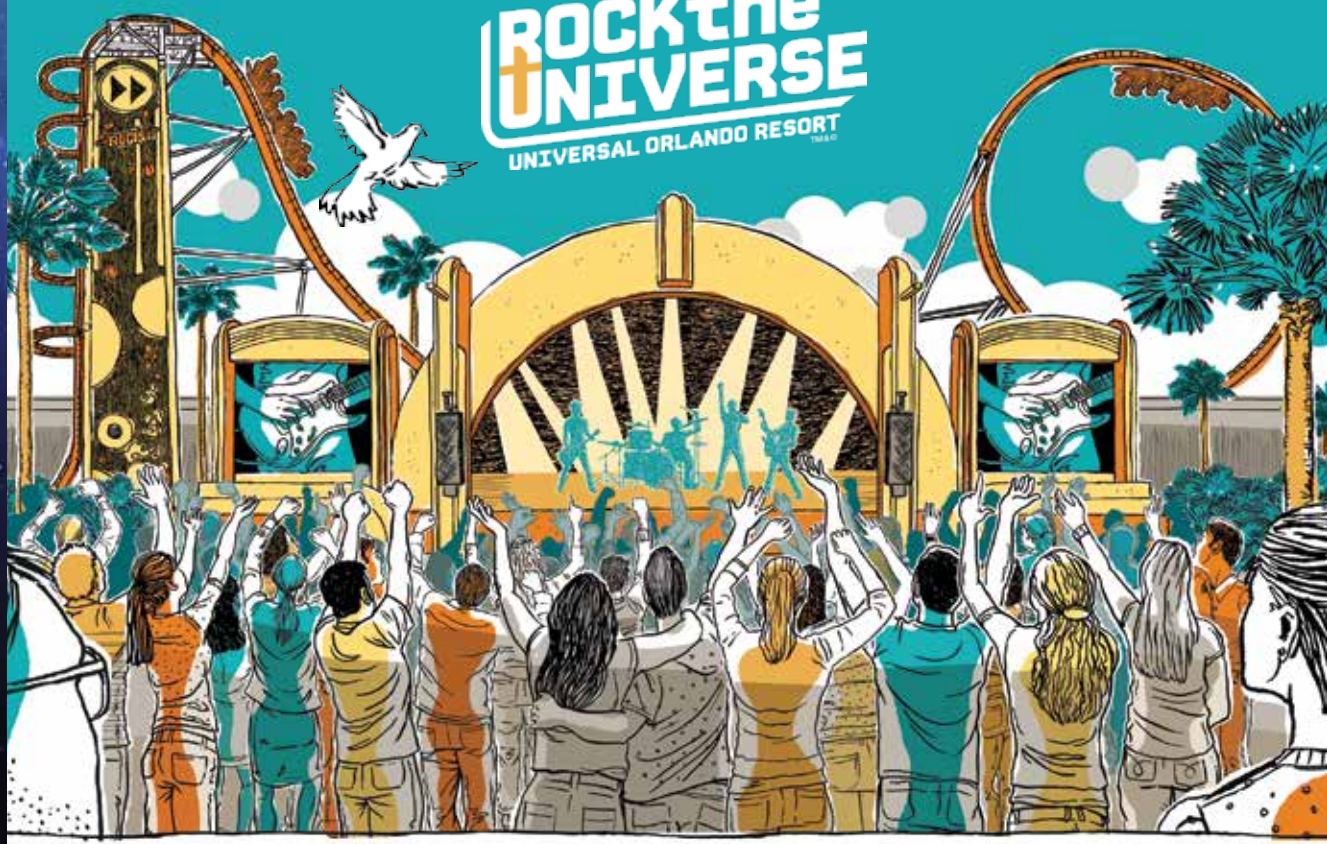
Friday, September 8

CHRIS TOMLIN
LECRAE
LAUREN DAIGLE
KARI JOBE
AND MORE

Saturday, September 9

CASTING CROWNS
for KING & COUNTRY
BRANDON HEATH
ANDY MINEO
AND MORE

ROCK the UNIVERSE
UNIVERSAL ORLANDO RESORT



ROCKTHEUNIVERSE.COM #ROCKTHEUNIVERSE

Check Inside for Event Details!

UNIVERSAL ORLANDO RESORT

PRODUCED BY UNIVERSAL ORLANDO RESORT™ TEAM MEMBER COMMUNICATIONS

Rock The Universe 2017

EXTRAS FOR 2017

FanZone Presented by Coca-Cola®

In addition to live appearances by DJ Promote and GAWVI, this year's FanZone lineup includes **Steven Malcolm, The Young Escape,** and **Hollyn** on Friday plus **Aaron Cole, Hannah Kerr,** and **For All Seasons** on Saturday.

TASTE THE FEELING

Guests will also have a chance to meet their favorite artists at autograph sessions each night.

For Inspiration: Candlelighting Ceremony

Guests can join with other faithful for a touching ceremony with a special message and moving music performed live by Casting Crowns on Saturday evening at the Music Plaza Stage at 11:45 pm.

Important Info: Learn More Details About Rock the Universe Online

- Get answers to frequently asked questions
- Sign up for email updates
- View pricing and ticket information for individuals, groups, and Annual Passholders

Visit *RocktheUniverse.com* for more information!

Did you know? UO Team Members get in FREE with their UO ID! **Discounted tickets are available at our front gate for guests of Team Members.** *(Must present UO ID. Does not apply to third party team members.)*

Rock the Universe is a separately ticketed event. Event occurs rain or shine. No rain checks, returns or refunds. Prices, dates, times, attractions and entertainment subject to availability and may change without notice. Additional restrictions may apply.

The Biggest Names in Christian Rock are Back for Rock the Universe

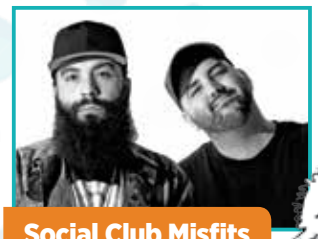
Acts to Perform at the Music Plaza & Hollywood Stages

Get ready to Rock the Universe™. Guests will experience two nights of powerful tunes from Christian Rock's brightest stars at Universal Studios Florida™. There's even more to experience beyond the main stages, with a Candlelighting Ceremony, Sunday Morning Worship Service, and live-music FanZone presented by Coca-Cola®. It's an unforgettable weekend of faith and fun.

FRIDAY, SEPTEMBER 8 / 4:00pm – 1:00am

Chris Tomlin

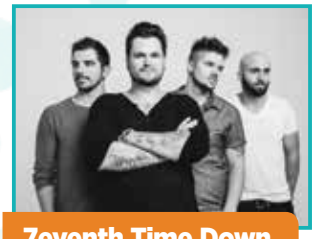
Lecrae



Social Club Misfits

Lauren Daigle

Kari Jobe



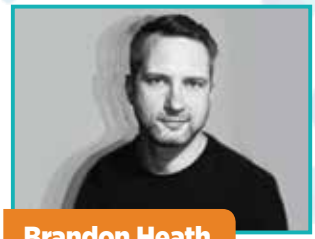
7eventh Time Down

SATURDAY, SEPTEMBER 9 / 4:00pm – 1:00am

Casting Crowns

for King & Country

Family Force Five



Brandon Heath

Andy Mineo

Ryan Stevenson

Sunday Morning Worship Service at *Fear Factor Live*

Celebrate a weekend of music, fellowship, and ministry at this non-denominational worship service. Admission is free with any Rock the Universe ticket, but due to this event's popularity, reservations are required. Guests can sign up at RocktheUniverse.com to secure their spot.

Sunday Morning Worship Service

SUNDAY, SEPTEMBER 10

9:30am & 10:45am
Fear Factor Live
Reservations at RocktheUniverse.com

In the Spotlight

Which Team Will Win a Spot at the Big Summer Showdown Party at Universal's Volcano Bay?

Teams are still facing off for the big win in ***The Universal Way*** Summer Showdown! They are competing to see which areas can sustain or improve GSERVE scores, who delivers the most positive vs. negative guest interactions, and which teams will receive "MVP" awards based on GSAT comments.

Winning Team to Attend Party at Universal's Volcano Bay™

At the end of the summer, a winning team from USF/IOA/CityWalk, Back-of-House, and Volcano Bay will get to attend a team party in September at Volcano Bay!

THE UNIVERSAL WAY TM&©

More Team Members Win Big with "Going Out of Your Way"

Check out some of the most recent winners below – from TVs to iPads, these Team Members won big! New winners are selected every week and the prizes just keep getting bigger!

Pat Bryant
Wardrobe
$100 American Express Gift Card

"Jumping from station to station to assist our Team Members, while dancing and having fun in between!"

Alexis Northrop
Entertainment
iPad Mini

"Dancing & greeting all the guests on your way to your set and giving every family an incredible experience when they came to have their picture taken with you. You gave them a memory they will never forget!"

Delwin Nieves Carrasquillo
Park Services
40" Smart TV

"Proactively assisting our guests with special needs."

Donna Diaz
Merchandise
$100 American Express Gift Card

"Assisting a guest locate something. The guest was so happy, they came back to personally leave a compliment about you."

Eric Brame
Food & Beverage
40" Smart TV

"Greeting every guest that walked by, not only those visiting Cowfish. Offering to take photos as well."

Cullen Motak
Attractions Operations
40" Smart TV

"Helping a visually impaired child experience wand magic. Extraordinary service."

They Went Out of Their Way By:

Will you be the next big winner?

Get spotted **"going out of your way"** and drop your card at Wardrobe, CityWalk Admin, B-114, or Volcano Bay Team Member Grill (Wahi Kai) for your chance to win!

Reminder: Take the TSAT Survey Before August 11

All Team Members are invited to share their feedback and complete this year's TSAT Survey. If you have already taken the survey, thank you for participating! If not, please take a few minutes to take the survey between now and August 11. Team Members can take the survey online (at their own desk or in a manager's office), at Blue Man Group VIP, or any other administration locations.

For the full list of locations and times, visit the TSAT Administration site on myUO (accessible from any on-property computer). If you have questions regarding the online TSAT Survey, please contact the Organizational Development (OD) Team at 407-224-8411 or email **orgdevelopment@universalorlando.com.**

UNIVERSAL ORLANDO RESORT™
TSAT It's More Than Just a Survey. Help Us Build a Better Universe.

IN THE LOOP

Team Member Bus Loop Moving in Preparation for B-2 Construction

Work Set to Take Place
August 15 – October 15

To make room for B-2, our new building in front of Wardrobe, we will soon be shifting our Team Member bus loop and Team Member dropoff loop in the main Team Member parking lot.

As part of the construction project, which starts Tuesday, August 15, and is expected to continue through Sunday, October 15:

- **TeamCare and 15-minute parking spots will move north (towards the HR building)**
- **Motorcycle and BRAVO parking will move to closer to TeamPark**
- **All existing Lynx bus routes that stop at our existing bus loop will continue to operate at the temporary loop location**

Some of these dedicated parking spaces may be temporarily unavailable during the installation of the new temporary bus and Team Member dropoff loop; however, we are adding dedicated pedestrian lanes to the drop off areas so Team Members can proceed directly to Gate 2.

As B-2 construction progress continues, we will be moving the bus loop and Team Member dropoff loop again to their new permanent location. We will provide details and updates as they become available. As always, thank you for your patience and flexibility while we continue to build a better universe!

Upcoming Get Healthy On-Site Event

Vision and Back Safety Booth

Did you know the muscles that control our eyes are the most active out of all the muscles in our body? Stop by one of our Get Healthy! information booths this month to meet our **Health Coach, Rafy Oquendo**, to learn more fun facts about our eyes, the importance of eye exams, and caring for your back.

Monday, August 7
7:00am - 4:00pm
Wardrobe Hallway

Monday, August 14
12:30pm - 4:00pm
Volcano Bay (Wahi Kai Team Member Grill)

Making an Impact

SIGN ME UP!

Join the Diversity & Inclusion Distribution Lists

Curious to learn more about ways to connect on culture, career and community? Get involved in the latest happenings from UO's Team Member Resource Groups, connect with Team Members, expand your network, and learn from inclusive speaker series throughout the year. Follow these quick steps to opt in and receive emails from the group of your choosing:

STEP ONE

Visit myUO (accessible from any on-property computer). Select:
Team Member Center » Our Culture » Diversity & Inclusion
myuo
FUN RUN

STEP TWO

STEP THREE

Thank You for Being a Part of Our Diverse Universe!

Please Note: Additions to distribution lists are managed by Diversity & Inclusion and processed with the help of Parks Technology. Once your email address has been added, communication is sent periodically, as event information becomes available.

Diversity & Inclusion
UNIVERSAL ORLANDO RESORT

ANNUAL WORKPLACE GIVING CAMPAIGN
COMMUNITY OUTREACH
UNIVERSAL ORLANDO RESORT

Workplace Giving Campaign Returns September 8 with a Special Kick-Off Event

Learn How Your Contributions Make a Real Impact in the Community

Each year, Universal Orlando Team Members have the opportunity to make a difference by participating in the CommUnity Outreach Workplace Giving Campaign benefiting the Universal Orlando Foundation. Last year, in partnership with Loews Hotels, the campaign raised over $1.5 million! With this support, the UO Foundation is able to make a significant impact in the community. This year's Campaign begins on Friday, September 8 and you're invited to attend a special Kick-Off event to learn more about the Campaign and meet numerous local nonprofit organizations who have received a grant from the UO Foundation in the past. Stay tuned for more details on the event and how to participate in this year's CommUnity Outreach Campaign!

CommUnity Outreach Workplace Giving Campaign Kick-Off Event
Friday, September 8
11:00am - 2:00pm / Soundstage 33

An example of our Team Members' impact can be seen at Covenant House Florida, an organization supporting homeless youth.

Covenant House Florida

A $25,000 grant from the UO Foundation gave 20 youth the opportunity to benefit from the Independent Living Track Program, a supervised housing program designed to help residents become self-sufficient young adults. Erick is one of many young adults affected by this grant. Without a high school education and living in a hostile environment, Erick fled his abusive home seeking safety and stability.

He found his way to Covenant House's Independent Living Track where he received access to immediate needs, medical care, and the opportunity to enroll in an onsite GED program. Erick has recently completed the program, obtained his GED, and is now enrolled at Valencia College while working part-time. This impactful grant, as well as many others throughout the community, would not happen without the support of UO Team Members through CommUnity Outreach.

Diversity & Inclusion
UNIVERSAL ORLANDO RESORT

Upcoming Events in Our Diverse Universe

Growing Globally with Page Thompson

Tuesday, August 15 / CityWalk's Rising Star / 12:00pm - 1:00pm

UNIVERSAL ORLANDO RESORT APA ASIAN PACIFIC AMERICAN NETWORK

Our Asian American Pacific Team Member Resource Group invites you to an informative Lunch & Learn! As our brand continues to expand globally and experience growth in Asia, join us to learn from **Page Thompson, President & COO of International Operations**, Universal Parks & Resorts. As we continue to be a truly Universal organization touching diverse audiences around the world, learn from Page's experience in leading his teams across the globe, career highlights and lessons learned from expanding across our Diverse Universe. To register, visit **UOTeam.com/Diversity.**

UOWN - The Power Persona Trifecta: Self Assured Manner

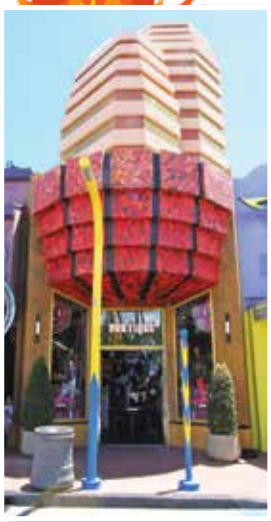
Thursday, August 17 / CityWalk's Rising Star / 12:00pm - 1:00pm

UNIVERSAL ORLANDO RESORT Women's Network

Programming from the Women's Network through the years has focused on career development, empowerment, and cultivating a positive personal brand. Join us for our third installment in this three-part series that has focused on nurturing your best self with image, poise, and communication tools - now, let's pull it all together! Learn from a panel of female leaders from across our diverse universe that will highlight lessons learned and how your overall image, focused on presence, poise, and behavior – all play an intricate part in your personal brand. To register, visit **UOTeam.com/Diversity.**

Sign Language Service available upon request via registration system. Please note ASL Interpreters require two (2) weeks advance notice and are subject to availability.

What's New



New Boutique Debuts in Marvel Super Hero Island®

A brand new boutique at Universal's Islands of Adventure™ has opened in Marvel Super Hero Island®! Located between Auntie Anne's Pretzels and the Comic Book Shop, this merchandise venue offers a fashionable selection of Marvel-themed women's apparel, handbags, hats, belts, umbrellas, and other fun accessories.

Guests can sport their favorite superheros in style with the trendy lineup featured at the boutique. Stop by and check it out today!

Annual Passholder Appreciation AUG 14 - SEP 30

Every year, Universal Orlando™ shows its appreciation for Annual and Seasonal Passholders with exclusive events, discounts and benefits. **Please note:** *All offers are subject to change and restrictions. Complete offer details are available on the Annual Passholder page on* ***UniversalOrlando.com.***

- Blue Man Group Orlando Discount
- Cold Stone Creamery Annual Passholder flavor
- Early Park Admission at Universal's Volcano Bay™
- Halloween Horror Nights™ Offers
- Loews Royal Pacific Resort - Luau Offer
- Loews Sapphire Falls Resort Rate Offer
- My Universal Photos – Annual Photo Package Discount
- My Universal Photos – Free Digital Photo
- Passholder Appreciation Nights
- Rock The Universe Ticket Discount
- Universal Express™ Pass Discount
- Universal's Dining Plan – Quick Service Discount
- UOAP Days Exclusive Tervis® Tumbler

UNIVERSAL ORLANDO RESORT
UOAP
ANNUAL PASS

Be prepared to answer our guests' questions.

Visit uKNOW on **myUO** (accessible from any on property computer) for all the offer details.

UKNOW

MARK YOUR CALENDARS

Mardi Gras Dates Announced

It's never too early to start preparing our guests for Florida's Biggest Party. **We have officially announced that Mardi Gras 2018 will run every night from February 3 to April 7.**

UNIVERSAL ORLANDO RESORT
MARDI GRAS
FLORIDA'S BIGGEST PARTY
FEBRUARY 3 – APRIL 7

Guests will experience an authentic New Orleans celebration filled with dazzling entertainment at Universal Studios Florida™. The event will include parades each night, authentic New Orleans bands, and mouthwatering Cajun food available for purchase. Plus, on select nights, some of the biggest names in music will be performing live in concert. It's unforgettable springtime fun for everyone!

Guests can receive the latest details on next year's festivities by staying tuned to Universal Orlando's Blog or by signing up for emails at **www.universalorlando.com.**

Extended: Win Tickets to Volcano Bay Through August 14

Team Members have been winning tickets to enjoy Universal's Volcano Bay this summer with the Party Patrol Pop-Up! **Now, the contest has been extended through August 14!**

All Team Members can enter the contest daily through Monday, August 14. Ten Team Members per day will have the opportunity to win tickets to Volcano Bay for themselves and up to three family members! Winners will receive 1-Day Volcano Bay tickets valid Monday through Thursday from today through August 17.

UNIVERSAL'S VOLCANO BAY WATER THEME PARK

To register to win, visit UOTeam.com and select the "Party Patrol Pop-Up!" link and complete the form. If you are a winner, UOTMS will contact you directly with additional instructions. *Good luck!*

Limit one entry per day per eligible Team Member. Entries will be randomized and duplicate entries will be deleted. Team Members will be verified for eligibility. Please note: this opportunity is only open to UO Team Members and does not include third party team members, concessionaires, or vendors.

Around Our Universe

SIGN ON!

All-New Online Internal Application System NOW Live!

Access the System Via the Self-Service Center

Save Time and Apply With a Resume OR Social Media Profile:

- Upload a resume OR use your LinkedIn or Facebook profile to create a system profile. Based on the profile, the system will then auto-populate job history and education fields in the application.
- Team Members can create a system profile BEFORE applying to a job opening, which gives visibility to the skills and experience of our current Team Members. Team Members can click on "Create a Profile" in the Internal Jobs Portal in the Self Service Center to provide their resume, background, and register interest in various career areas.

View Your Application's Status

- From the home page of your account, you can view the status of your application as it proceeds through the recruitment steps to confirm when the application was received, if you are invited to interview, etc. Additionally, emails will be sent providing updates as the application status changes.

What Has Stayed the Same?

Interview Eligibility Forms – the existing process requiring Team Members to bring a completed Interview Eligibility Form signed by their leader to an interview still applies.

How to Get Started

Visit **UOTeam.com/yourcareer** and follow the Step-by-Step Guide to log-in, create a profile, and sign up for job alerts today!

For additional assistance, Team Members can email the Career Network at: CareerNetwork@universalorlando.com or call 407-224-6677.

"Ash vs Evil Dead," STARZ's Comedy Horror Series, Makes Its Gruesomely Groovy Debut at Halloween Horror Nights

For the first time ever, the critically-acclaimed television series "Ash vs Evil Dead" from Starz, a Lionsgate (NYSE: LGF.A, LGF.B) company, will summon Deadites to a new haunted maze at Halloween Horror Nights at Universal Orlando Resort and Universal Studios Hollywood, beginning September 15.

The "Ash vs Evil Dead" maze will transport guests into the town of Elk Grove, Mich., where they will encounter Deadites – people or objects possessed by evil demons – that have been unwittingly unleashed by Ash Williams – again. Throughout the maze, guests will come face-to-face with disturbing characters and iconic comedic and gory scenes from seasons 1 and 2 as they desperately try to escape all things evil...before it's too late.

The STARZ Original Series "Ash vs Evil Dead" is a follow-up to the original The Evil Dead movie, which has long been regarded as a cult classic since its debut in 1981. Starring Bruce Campbell, who reprises his role as "Ash Williams," the series has amassed a huge fan base and was renewed for a third season by STARZ. Catch up on the STARZ APP.

For more information about Halloween Horror Nights at either Universal Orlando Resort or Universal Studios Hollywood, visit **www.HalloweenHorrorNights.com**

Reminder: Exciting Changes Coming to This Year's Halloween Horror Nights for Team Members and their Guests

Team Member Preview Becomes an Exclusive Event

To help ensure an unforgettable experience for our guests, this year's Team Member Preview will return to its roots as a technical rehearsal exclusively reserved for destination Team Members (UO Team Members, Loews On-Site Hotel Team Members, and select Third-Party team members). Team Members will get to see all aspects of the Nation's Best Halloween Event before anyone else!

You Can Now Invite a Guest to One of Seven Event Nights

For the first time ever, UO Team Members will be able to bring a guest to a Halloween Horror Nights event night for free! Team Members will have the option to convert one of their quarterly comp passes to a Halloween Horror Nights ticket, valid on one of the following seven nights:

Sunday, September 17 ■ Thursday, September 21 ■ Sunday, September 24 ■ Wednesday, October 4
Monday, October 30 ■ Friday, November 3 ■ Saturday, November 4

This change no longer limits the fun to a single date - it gives you and your guest greater flexibility to enjoy the event on your schedule. If you don't use the ticket, it goes back in your regular quarterly comp pass bank – more details are coming soon.

Stay tuned to ***UONews*** and **UOTeam.com** for updates on the Team Member experience and event tickets!

HOT JOB! Culinary Positions

Calling all imaginative minds! Are you ready to put your creativity to the test?

Universal Orlando is looking for the newest and brightest minds to join our Culinary Team. The best part is that no Food & Beverage or cooking experience is necessary! Our world class Chefs will teach you everything you need to know to get started in your Culinary career. In fact, many of our Chefs started off as line production cooks and have experienced growth and career opportunities throughout their time at Universal Orlando.

UNIVERSAL ORLANDO® Career Network

If you're looking for a new career, development and the ability to make more money, you should consider a position in our Culinary department. **Full-Time, Part-Time, and Seasonal opportunities** are available to those who meet Universal Orlando's transfer criteria (provided on **UOTeam.com/YourCareer)**.

Additional benefits include:

• Starting rate of $10.50/hr • One free meal voucher per shift • Non-slip shoes provided
• Opportunity to learn basic culinary skills • Incredible growth opportunities

Apply today at **UOTeam.com/Your Career** and see where you can go in our Universe!

The Summer Fun Continues!

UOTMS PRESENTS
CINEMATIC SUMMER
UNIVERSAL ORLANDO RESORT

Cinematic Summer wraps up soon! Don't miss the remaining 'Now Showing' events and don't forget to cast your UOTM favorites vote today at UOTeam.com!

NOW SHOWING

Don't miss the action-packed lineup of events across the resort!

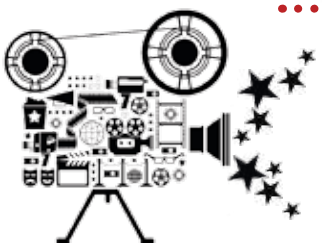
A Cinematic Summer Event: *Fantasy*
Tuesday, August 8 / 4:00pm – 5:30pm / Soundstage 33
Explore an age of knights and mystical dragons in this unique cinematic universe. Stop by and indulge in some medieval food and drink just like kings and queens of old.

Attraction: Harry Potter and the Forbidden Journey™ and Dragon Challenge™
Wednesday, August 9 / 11:00pm - Midnight
Exclusive access to this attraction after park hours.

Attraction: Despicable Me Minion Mayhem™
Wednesday, August 16 / 7:00am - 8:00am
Exclusive access to this attraction before park hours.

A Cinematic Summer Event: *Animation*
Thursday, August 17 / 10:00pm – Midnight / Universal Studios Florida™ - Music Plaza
Come relax with an exclusive screening of the film Despicable Me in the Music Plaza after park hours. Snack and drinks are provided! (Location & date subject to change due to weather.) ***Register at UOTeam.com/appreciation***

A Cinematic Summer Event: *Musical*
Wednesday, August 23 / 12:30pm – 2:00pm / Soundstage 33
Step into a world of Broadway with UOTMS. Enjoy food, drinks, and fun! You may even bump into Marilyn Monroe.



Cinematic Summer Awards

Thursday, August 31 / 12:30pm - 2:00pm / Soundstage 33
UOTMS is hosting a Summer Awards Ceremony for "UOTM Park Picks."
Vote for your Universal Orlando Park favorites on UOTeam.com.

UOTMS
Universal Orlando Resort™ Team Member Services

SPORTS LEAGUES Registration for UO sports teams is available on **UOTeam.com/sportsleagues.**

2017 Soccer League

Register to reserve your spot in the 2017 UO Fall Soccer League! **The League plays on Tuesdays from September 12 - November 7.** Captain paperwork and payment are due August 18 to Team Member Services in B-111.

2017 Kickball League

Register to reserve your spot in the 2017 UO Kickball League! **The League plays on Mondays from September 18 - November 13.** Captain paperwork and payment are due August 25 to Team Member Services in B-111.

For more information stop by the Team Member Services Room in B-111 or visit **UOTeam.com/sportsleagues.**

Ready, Set, Plan! UO Fun Run Returns in December

UOTMS, in partnership with Get Healthy!, is excited to announce the second annual Team Member Fun Run through the parks on Saturday, December 2! Team Members and their friends and family are invited to jog through Universal Studios Florida and Islands of Adventure before they open to guests. Mark you calendars, as registration will open soon.

Stay tuned to ***UO News*** and **UOTeam.com** for details.

The Fun Run will be open to Universal Orlando Team Members, third party team members, and their friends and family – all ages welcome.

QUICK CUTS

Share Your Celebrations

- Congratulations to **Victoria Rodriguez** and **Kevin Silva** from Attractions Operations on the birth of their child, Mateo A. Silva Rodriguez, on July 7.
- Congratulations to **Steve Colón** and **Lisa Fearn** from Entertainment - the couple wed on July 21.
- Congratulations to **Allison Cioffi** from Security and **Harry Cioffi** from Revenue Operations - the couple celebrate their 7th wedding anniversary on August 14.
- Congratulations to **Kalynn Whitley** from Merchandise and David Whitley - the couple celebrate their 30th wedding anniversary on August 29.
- Congratulations to **Ira Whitehead** from Park Services and Remel Whitehead - the couple celebrate their 50th wedding anniversary on September 23
- Congratulations to **Krista Connell** from Event Operations and **Dan Swando** from Universal Creative - the couple wed on October 7.

Are you celebrating a recent wedding anniversary, marriage, birth or adoption? Tell us about it and we'll feature it in an upcoming issue of ***UO News!*** Simply visit **UOTeam.com/celebrations** and fill out the easy-to-use form with your information.

Team Member Handbook Updated to July Edition

The Team Member Handbook has been updated to a new edition (July 2017), and is now available on **UOTeam.com**. In addition to minor edits throughout for spacing, grammar, style, and clarity, this edition includes the following updates:

- "History in the Making" includes the opening of Universal's Volcano Bay and updates logos and brand language for our parks and on-site resorts
- "Team Member Benefits & Services" has been revised and expanded to include Wellness Benefits (TeamCare, Doctor on Demand, Get Healthy!, Healthcare Advocate), a new Retirement and Financial Support section (401(k), ESPP, Financial Planning Support) and streamlined language in the "Time Away from Work" section

And There's More!

SAY HEY! WHAT DO *YOU* KNOW ABOUT ROCK THE UNIVERSE 2017 AT UNIVERSAL ORLANDO™?

Solving this crossword requires that you know a thing or two about **Rock the Universe.** Up to the challenge? If you are able to figure out all of the clues, drop off your completed puzzle at Team Member Services in the HR Building by 3:00pm on Thursday, August 17. Our winner will be named in the next issue. Need help with the answers? Check out: universalorlando.com/rocktheuniverse

ACROSS

6. Guests with Rock the Universe™ tickets can enter Universal Studios Florida™ after _____ PM.
7. Rock the Universe takes place at this Universal Orlando Theme Park (abbr.)
8. This singer-songwriter's song "Good Good Father" spent 15 weeks at #1. (2 words)
9. Brandon Heath won a _____ Award in 2008 for Best New Artist.
11. For the first time ever, guests can now enjoy all three Universal Orlando theme parks with the "3-Park Rock Your _____ Tickets."
12. _____ Force 5 will be performing on Saturday, September 9.
14. This artist originates from Louisiana and has won three Dove Awards in 2016. (2 words)

DOWN

1. The Saturday _____ Ceremony takes place at te Music Plaza Stage at 11:45pm.
2. The Sunday Morning _____ Service takes place at the Fear Factor Live stage.
3. This electro pop DJ will appear live on Friday, September 8.
4. Coca-Cola® presents _____, which features additional live music.
5. for KING & _____ is an Australian duo comprised of brother Joel and Luke Smallbone.
10. His 2014 album, Anomaly, debuted at #1 on the Billboard Top 200, Rap, Digital, Christian, Gospel, and Independent charts.
13. Youth groups receive one free event ticket for every ___ purchased.

ROCK the UNIVERSE
UNIVERSAL ORLANDO RESORT

SUBMIT YOUR ANSWERS BY
AUGUST 17

Name: _____

Work Location: _____

Contact number: _____

Email: _____

uonews

Sr. Editor / Art Direction **Andy Warren**
Managing Editor **Debbi Compton**
Production and Layout **Doug McKee**
Associate Writer **McLean Alley** **Kyle Fairhurst**

Questions? Comments? Story Ideas? Give us your feedback! E-mail **communications@universalorlando.com**
1000 Universal Studios Plaza • Orlando, FL 32819 | Phone: **407-224-5078** • **www.UOTeam.com**

MATERIAL MAY NOT BE REPRODUCED IN ANY FORMAT WITHOUT EXPRESS WRITTEN CONSENT OF UNIVERSAL ORLANDO RESORT™.

Note: Dates, times, pricing, locations, and other details are subject to change. Please visit UOTeam.com for updates to the online version.
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